



## Frequently Asked Questions YMCA Professional Studies Program

Q: How can I earn the YMCA Senior Director Certification through the School of Human Services of Springfield College?

A: The new YMCA Professional Studies Program in the School of Human Services is designed for individuals working within the YMCA who wish to earn the YMCA Senior Director Certification. The Program includes:

- ▼ Two required courses (6 credits):
  - Group Techniques and Analysis (HUSB109)
  - Volunteerism and Human Services (HUSB117)
- ▼ Four elective courses (12 credits, choosing four courses from among the following):
  - Financial Management of H.S. Agencies (HUSB 205)
  - Elementary Supervision (HUSB 229)
  - Integrative Core Seminar I: Education, Oppression, and Social Intervention (HUSB 301)
  - Issues in Research (HUSB 305)
  - Public Relations for H.S. Organizations (HUSB 206)
  - Ethical Decision Making (HUSB 107)
  - Administration I (HUSB 101)

Q. Are there other requirements that must be met?

A: Supplementing these courses is the YMCA module, YMCA Principles and Practices, a module available through the YMCA.

Full certification involves the above courses, along with a letter of recommendation from a YMCA Executive Director and a minimum of one year of full-time work at a YMCA, work which can be concurrent with your studies at the School.



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Q: How long will it take me to complete the program?

A: Most students can complete the program in two years. The actual time depends on the number of transfer credits as well as the number of credits that can be obtained through the experiential learning process.

Q. I already completed some of the YMCA modules required for Senior Director Certification. Can these be applied to my graduation requirements?

A: Yes, the modules can be considered for inclusion in the program through the experiential learning process. Contact the closest campus of the School for additional information.

Q: At which of the ten campuses of the School is the YMCA Professional Studies Program being offered?

A: The program is being offered at all ten campuses. Please contact the closest campus for additional information.

BOSTON, MA, CAMPUS  
(617) 242-3361

ST. JOHNSBURY, VT, CAMPUS  
(800) 441-1812

CHARLESTON, SC, CAMPUS  
(843) 554-7244

SAN DIEGO, CA, CAMPUS  
(877) 271-7155

LOS ANGELES, CA, CAMPUS  
(888) 316-5111

SPRINGFIELD, MA, CAMPUS  
(800) 727-0004

MANCHESTER, NH, CAMPUS  
(800) 727-0504

TAMPA BAY, FL, CAMPUS  
(800) 724-2778

MILWAUKEE, WI, CAMPUS  
(414) 276-2300

WILMINGTON, DE, CAMPUS  
(800) 506-9270

Q: Who should I contact at the YMCA if I have questions about this process?

A: Contact Susan Rittscher of the YUSA @ 312-502-4930 or by email, Susan.Rittscher@YMCA.net.